

U.S. Customs and Border Protection

CBP ROAM



Reporting Offsite Arrival - Mobile

SETUP INSTRUCTIONS

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ADD AND SAVE PROFILES

Traveler Profile

- In the CBP ROAM app, tap the "Travelers" section and provide required information
- Save the profile for future use
- Repeat this process for each traveler on the trip



Mode of Travel Profile

- Select "Modes of Travel"
- Add a mode of travel and provide required information
- Save the profile for future use



1

DOWNLOAD THE CBP ROAM APP!

- Search "CBP ROAM" in the Apple App Store or Google Play Store and download the app
- Open the CBP ROAM app and enable location services



2

SIGN INTO CBP ROAM VIA LOGIN.GOV

- Click "Log In or Sign Up" and accept the terms. The app will redirect to login.gov, where you can either create or access your existing account
- You must have a login.gov account to use the CBP ROAM app on a personal device

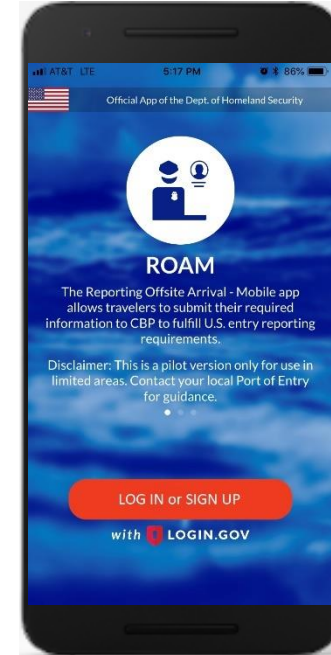


DO NOT HAVE a login.gov account? Tap "Create an account" and follow the instructions

ALREADY HAVE a login.gov account? Sign in to your account, and you will be redirected back to the ROAM app

TRIP SUBMISSION INSTRUCTIONS

Small vessel travelers can use the CBP ROAM app to report their U.S. entry to CBP.



- ✓ Accept the terms and sign into CBP ROAM using your login.gov account
- ✓ Select "Create Trip"
- ✓ Select the passengers and mode of travel (saved in profile) on trip. Click "Add Traveler" or "Add Mode of Travel" to add new profiles
- ✓ Designate a master of the vessel from the list of passenger profiles and input their phone number
- ✓ Answer all trip detail and declaration questions
- ✓ Submit the trip
- ✓ A CBP Officer will review your submission and may initiate a video chat if necessary
- ✓ A copy of the final notification will be sent to the email address provided

CBP ROAM App Benefits

Streamlined reporting process with reusable traveler and mode of travel profiles using login.gov

Shorter wait times by reporting from a smart device instead of calling in

Remote inspections by CBP Officers using video chat as necessary

Having technical issues? You can still call your local CBP Port of Entry to report your arrival into the U.S. To provide feedback on the CBP ROAM app, email cbproam@cbp.dhs.gov